



**OFFICE OF THE PRINCIPAL
TELANGANA SOCIAL WELFARE RESIDENTIAL DEGREE
& PG COLLEGE FOR WOMEN IBRAHIMPATNAM
AT ANKUSHAPUR**

College Code: 61527

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PRINCIPAL

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The Grievances and Redressal Cell

The college maintains a suggestion/ Complaints box through which the students express their grievances related to personal/ Academic/Administrative. The suggestion box would be opened periodically in the presence of Principal, Vice principal and student council members. All the grievances are recorded and necessary action would be taken up by the principal.

As it is mandatory to have a grievances and Redressal Cell in HEIs as per UGC guidelines, it was decided to set up a grievances and Redressal Cell in May 2023. The Cell comprises of Principal, Vice Principal and 4 faculty members. Ever since its establishment the following issues have been addressed by the members of the Cell to provide a safe & healthy environment for the students to stay in the campus.

1. Sexual harassment and lesbian issues
2. Unfair practices like stealing of others things
3. Oral abuse and fighting among the students
4. Repairs and nonfunctioning of fans ,tube lights or any equipment etc.

The college has a two tier system to resolve the student problems.

House level: The house masters of their respective classes resolve the student problems.

College Level: The grievances and redressal Cell in the presence of Principal and Vice principal will address the problems.

Policies:

1. The two tier system resolves all personal ,academic and administrative complaints
2. Ragging and Sexual harassment is strictly punishable.
3. Any Offence found through CC TV surveillance is punishable.
4. The students found with abnormal behaviour are counselled.

The Objectives of the Cell :

1.To provide an opportunity for the students to freely& frankly express their problems 2.To ensure the sense of safe environment for the Women students who are staying away from their parents.

3.To uphold the dignity of the college by ensuring peace atmosphere in the college through building harmony among the stake holders.

Functions:

The cases are addressed promptly on receiving written or oral complaints from the students.

The committee members along with Principal review the cases and prepare the reports.

The Grievances Redressal Cell Report 2023-24

S.No	Date/Year	Class	Nature of Complaint	Resolved/Unresolved
1	20-6-2023	EPP and HEP III years	Dormitory allotment	Resolved
2	7-7-23	II years and III years	Dividing of washrooms& repairing of taps and flooring in the wash rooms	Resolved
3.	16-8-23	III years students	Misbehaviour of Watchman	Resolved

The Grievances Redressal Cell Report 2022-23

S. No	Date/Year	Class	Nature of Complaint	Resolved/Unresolved
1	2-9-22	EPP III year	Change of House Parent	Resolved
2	5-11-22	Student Council members	Leakages in washrooms	Resolved

The Grievances Redressal Cell Report 2021-22

S.No	Date/Year	Class	Nature of Complaint	Resolved/Unresolved
1	25-9-21	III years	Shortage of Dormitories	Resolved
2	15-11-21	II years	Low lighting in class rooms during night study hours	Resolved

Hradhika
PRINCIPAL
THE MEMORIAL DEGREE & PG COLLEGE
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