

National Assessment and Accreditation Council (NAAC)  
Student Satisfaction Survey  
Key Indicator 7.1  
Under Criterion II of Teaching, Learning and Evaluation



**Guidelines for Students**

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time you answer this survey.

a) Yes  b) No

B) Age: 18

C) College Name: T.S.W.R.D.C

D) Gender: a) Female  b) Male  c) Transgender

E) What degree program are you pursuing now?

a) Bachelor's  b) Master's  c) MPhil   
d) Doctorate  e) Other ( )

F) What subject area are you currently pursuing?

a) Arts  b) Commerce  c) Science   
d) Professional  e) Other: ( )

**Instructions to fill the questionnaire**

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

H Radhika

PRINCIPAL

T.S.W.R.D.C. WOMEN'S COLLEGE  
FOR WOMEN IBRAHIMPATNAM  
R.R. DIST-001 050



## Student Satisfaction

Following are questions for online student satisfaction survey regarding teaching learning process.

1. How much of the syllabus was covered in the class?
  - 4 - 85 to 100%
  - 3 - 70 to 84%
  - 2 - 55 to 69%
  - 1 - 30 to 54%
  - 0 - Below 30%
  
2. How well did the teachers prepare for the classes?
  - 4 - Thoroughly
  - 3 - Satisfactorily
  - 2 - Poorly
  - 1 - Indifferently
  - 0 - Won't teach at all
  
3. How well were the teachers able to communicate?
  - 4 - Always effective
  - 3 - Sometimes effective
  - 2 - Just satisfactorily
  - 1 - Generally ineffective
  - 0 - Very poor communication
  
4. The teacher's approach to teaching can best be described as
  - 4 - Excellent
  - 3 - Very good
  - 2 - Good
  - 1 - Fair
  - 0 - Poor

H. Radhika.

PRINCIPAL  
SW RESIDENTIAL DEGREE & PG COLLEGE  
FOR WOMEN IBRAHIMPATNAM  
R.R. DIST-001 500.



Fairness of the internal evaluation process by the teachers.

- 4 - Always fair
- 3 - Usually fair
- 2 - Sometimes unfair
- 1 - Usually unfair
- 0 - Unfair

6. Was your performance in assignments discussed with you?

- 4 - Every time
- 3 - Usually
- 2 - Occasionally/Sometimes
- 1 - Rarely
- 0 - Never

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

- 4 - Regularly
- 3 - Often
- 2 - Sometimes
- 1 - Rarely
- 0 - Never

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

- 4 - Significantly
- 3 - Very well
- 2 - Moderately
- 1 - Marginally
- 0 - Not at all

9. The institution provides multiple opportunities to learn and grow.

- 4 - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

*H. Radhika*  
WOMEN RESIDENTIAL DEGREE & PG COLLEGE  
FOR WOMEN IBRAHIMPATNAM  
R.R. DIST-501 500.



10. Teachers inform you about your expected competencies, course outcomes and program outcomes.

- 4 - Every time
- 3 - Usually
- 2 - Occasionally/Sometimes
- 1 - Rarely
- 0 - Never

11. Your mentor does a necessary follow-up with an assigned task to you.

- 4 - Every time
- 3 - Usually
- 2 - Occasionally/Sometimes
- 1 - Rarely
- 0 - I don't have a mentor

12. The teachers illustrate the concepts through examples and applications.

- 4 - Every time
- 3 - Usually
- 2 - Occasionally/Sometimes
- 1 - Rarely
- 0 - Never

13. The teachers identify your strengths and encourage you with providing right level of challenges.

- 4 - Fully
- 3 - Reasonably
- 2 - Partially
- 1 - Slightly
- 0 - Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them.

- 4 - Every time
- 3 - Usually
- 2 - Occasionally/Sometimes
- 1 - Rarely
- 0 - Never

*Pranika*  
SW RESIDENTIAL DEGREE COLLEGE  
FOR WOMEN IBRAHIMPATNAM  
R.R. DIST-501 506.



- 4 - Strongly agree  
3 - Agree  
2 - Neutral  
1 - Disagree  
0 - Strongly disagree

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

- 4 - To a great extent  
3 - Moderate  
2 - Some what  
1 - Very little  
0 - Not at all

17. Teachers encourage you to participate in extracurricular activities.

- 4 - Strongly agree  
3 - Agree  
2 - Neutral  
1 - Disagree  
0 - Strongly disagree

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

- 4 - To a great extent  
3 - Moderate  
2 - Some what  
1 - Very little  
0 - Not at all

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

- 4 - Above 90%  
3 - 70 - 89%  
2 - 50 - 69%  
1 - 30 - 49%  
0 - Below 29%

*H Radhika*  
GOWRI RESIDENTIAL DEPARTMENT COLLEGE  
FOR WOMEN (B) AHIMPATNAM  
R.R. DIST-501 506.

20. The overall quality of teaching-learning process in your institute is very good.

- (4) - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

a) No suggestions.

b)

c)

H Radhika  
PRINCIPAL  
SW RESIDENTIAL COLLEGE & PG COLLEGE  
FOR WOMEN (BRAHMPATNAM)  
R.R. DIST-601 603.



National Assessment and Accreditation Council (NAAC)

Student Satisfaction Survey

Key Indicator - 2.7.1

Under Criterion II of Teaching - Learning and Evaluation

Guidelines for Students

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching - Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

Please confirm this is the first and only time you answer this survey.

A) Yes

B) No

B) Age: 20

C) College Name: TSWRDC & PG

D) Gender:

a) Female

b) Male

c) Transgender

E) What degree program are you pursuing now?

a) Bachelor's

b) Master's

c) MPhil

d) Doctorate

e) Other ( )

F) What subject area are you currently pursuing?

a) Arts

b) Commerce

c) Science

d) Professional

e) Other: ( )

Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

## Criterion II – Teaching–Learning and Evaluation

### Student Satisfaction Survey on Teaching Learning Process

Following are questions for online student satisfaction survey regarding teaching learning process.

1. How much of the syllabus was covered in the class?

4 – 85 to 100% ✓

3 – 70 to 84%

2 – 55 to 69%

1 – 30 to 54%

0 – Below 30%

2. How well did the teachers prepare for the classes?

4 – Thoroughly

3 – Satisfactorily ✓

2 – Poorly

1 – Indifferently

0 – Won't teach at all

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4. The teacher's approach to teaching can best be described as

4 – Excellent ✓



3 – Very good

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5. Fairness of the internal evaluation process by the teachers.

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4 - Fully ✓

3 - Reasonably

2 - Partially

1 - Slightly

0 - Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them.

4 - Every time ✓

3 - Usually

2 - Occasionally/Sometimes

1 - Rarely

0 - Never

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

4 - Strongly agree ✓

3 - Agree

2 - Neutral

1 - Disagree

0 - Strongly disagree

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

4 - To a great extent

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19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

4 - Above 90%

3 - 70 - 89% ✓

2 - 50 - 69%

1 - 30 - 49%

0 - Below 29%

20. The overall quality of teaching-learning process in your institute is very good.

✓ 4 - Strongly agree ✓

5 = Agree

3 = Neutral

1 = Disagree

0 = Strongly Disagree